

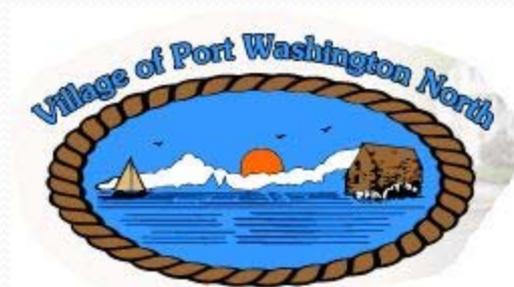


# Port North Superstorm Sandy Emergency Preparedness Community Forum

11/27/12

# AGENDA

- Mayor Welcome and Introduction of Invitees
- Message From Mayor, Trustees
- LIPA response- Trustee Steven Cohen
- Assemblywoman Michelle Schimel, State Senator Jack Martins
- PWMOEM- Commissioner Peter Forman
- Emergency Manager Port North OEM- Steve Kaplan
- Storm Recap- Post Storm Procedures
- Discussion Points:
  - Post Storm Procedures
  - LIPA responsibilities
  - Emergency Preparation
  - Communication- Keeping Informed
    - Reverse 311 calls
    - Website/Newsletter
    - Social Media
    - Community Out-reach (Community Captains)
  - Getting Off the Grid- Backup Generators
  - Building Dept.- Codes and permits for generators and tree removal
    - Backup Generators
    - Tree Maintenance
  - Commissioner Positions Open & Committee Formations :
- Q & A- Residents forum



# PORT NORTH OFFICIALS AND STAFF

*Mayor-Robert Weitzner*

*Trustees-*

*Steven Cohen*

*Michael Malatino*

*Sherman Scheff*

*Michael Schenkler*

**Village Clerk - Palma Torrisi**

**Deputy Clerk – Linda Kropacek**

**Building Inspector – Robert Barbach**

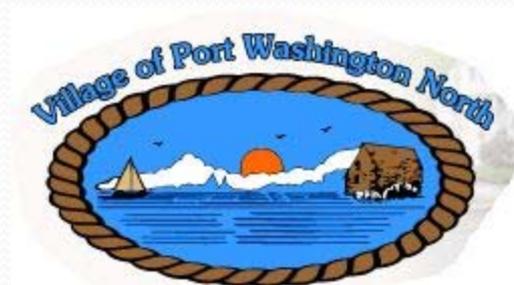
**Deputy Building Inspector – Fred Lauria**

**Public Work Supervisor- Ronald Novinski**

**Traffic Safety Commissioner/Emergency Manager OEM-Steven Kaplan**

**Village Attorney – Stuart Besen**

**Treasurer – Jean Gribbins**



# Expected Outcomes (Goals)

- Inform our residents as to the Village's preparation of Superstorm Sandy and the procedures and reach-out used before, during, and after the storm to inform and protect our residents.
- Hear concerns and recommendations from residents relating to the preparation and action steps before, during and after Superstorm Sandy.
- Develop a communitywide response to LIPA and request information regarding our grid and how they will maintain it in the future.
- Understanding and improving on ways to communicate before, during and after emergencies.
- Getting us off the LIPA grid during power outages (WOOO)
- Improving our transmission lines through line and tree maintenance.

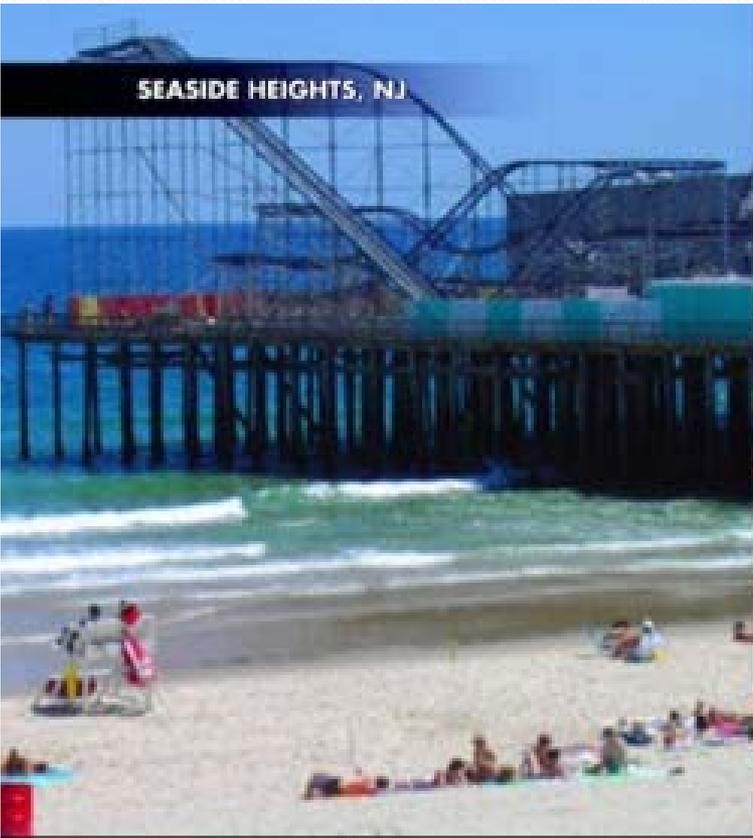


A satellite image of a tropical cyclone, Hurricane Irene, showing a well-defined eye and a dense, swirling cloud structure. The storm is positioned over the Atlantic Ocean, with the eastern coast of North America visible on the left. The text "IRENE 08272011" is overlaid on the center of the storm.

**IRENE 08272011**

A satellite image of a large tropical cyclone, Hurricane Sandy, over the Atlantic Ocean. The storm is characterized by a dense, swirling cloud structure with a prominent eye and a well-defined eye wall. The surrounding clouds are thick and white, contrasting with the dark blue of the ocean. The text "SANDY 10282012" is overlaid in the center of the image.

**SANDY 10282012**

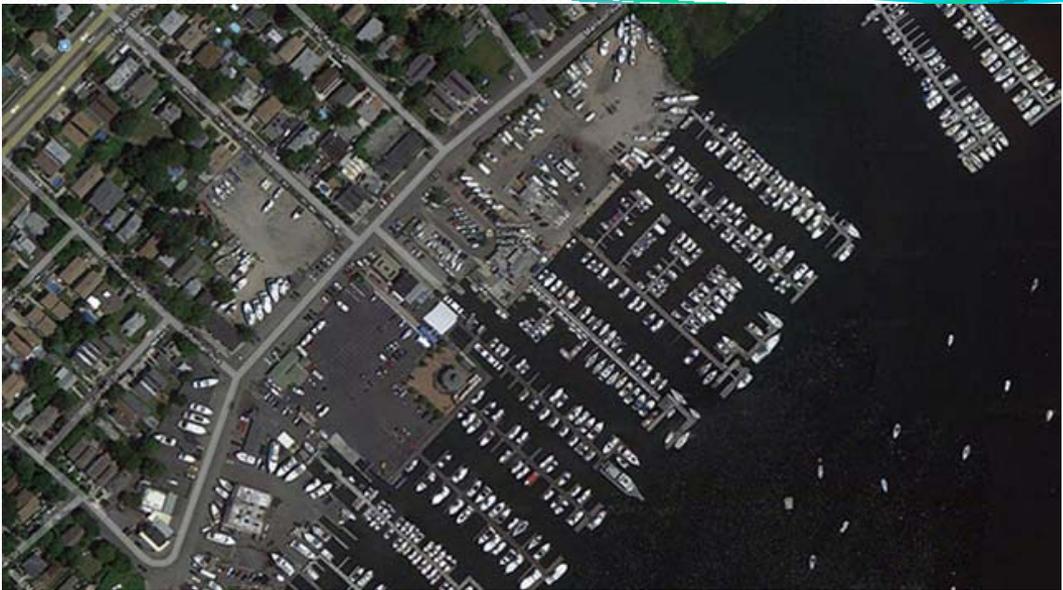
































Diva  
RESORTS

Village of  
Port Washington North  
The Best of the East













SMALL PL

ANY TIME  
↔

























EEN-6775

LAST CAR  
for FUEL



685



















# Acknowledgement of Photographs Taken (Thank You!)

Robert Keane

Robert Salzbank

Michael Usoskin

Stephanie Hall

Ruth Tarlow

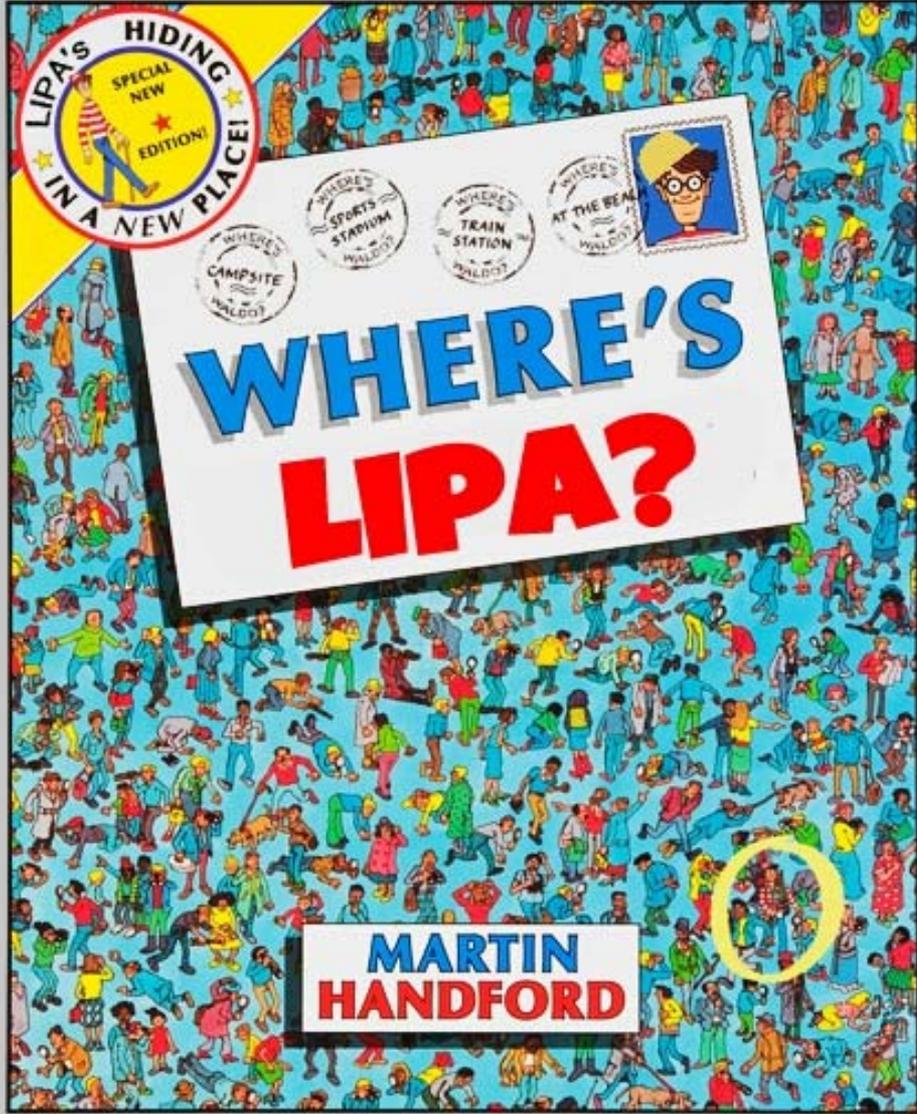
Ronald Novinski

Steven Kaplan

# What Residents Were Thinking About During the Storm



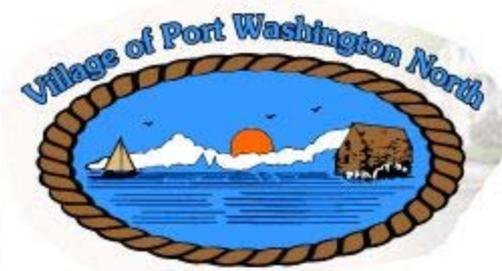
★ **HAVE YOU FOUND POWER YET?** ★



**HE'S SOMEWHERE NEW IN EVERY SCENE!**

**MARTIN  
HANDFORD**

★ **NOW WITH EYE-BOGGLING EXTRAS!** ★



*The Murphy's  
Of 8 Boat Lane*

*Invite you to a*

*"The Power's Back"*

*Get together*

*Eight PM*

*Saturday, November 17<sup>th</sup>*

*Dress Code - Whatever!!*

# Response to LIPA and Their Responsibilities to Our Village

- Village and community response to LIPA and Governor/State elected officials demanding answers and their presence at a community meeting date yet to be determined.

## **LIPA should be prepared to come and address:**

- Faulty 800 outage number for residents
- Length of time for repairs
- Management and allocation of outside crews. Outside trees and line crews were great. Local LIPA representative on site was great. It was upper management and their inability to get orders down the chain that was faulty. We do not have a dedicated LIPA representative that can make decisions.
- Website maps were up and down and misleading regarding outage information and crews being deployed
- Unsupervised out of town crews with outdated or insufficient maps with no LIPA representation causing crews to be idle with no work.
- Giving the Village a better understanding of what our various grids look like. Residents could actually be put in a knowledgeable position of notifying LIPA as to a specific problem in future.
- Lack of specific information to each community aside from line/tree personnel per substation
- Inability to communicate with residents specifically on when crews would be in area or when power was being restored. Constant misinformation.
- Preventative action- tree trimming, underground wiring, improve integrity of lines on various grids.



**North Shore Alert (PWMOEM) and  
Port Washington North Alert (PWNOEM)  
Communication Chronology for Superstorm Sandy**

**Dated: October 25, 2012 - November 14, 2012**

**(10 Port North Alert messages underlined)**

1. Thursday, Oct. 25, (4:32PM) - Forecasts of when storm will arrive in our area and strength. Cat 2, 20 MPH, 200 mile diameter, winds up to 70-75. Rain 5"-9".
2. Friday, Oct. 26, (2:57PM) - Request to register at NorthShoreAlert.org to receive information other than phone lines (email, text, cell alerts).
3. Friday, Oct. 26, (6:27PM) - Arrival time of Storm set for 3PM Sunday, Storm surge 2' to 4', 40+mph winds Sunday, increase to 58-73mph Monday. Low lying homes alert.
4. Saturday, Oct. 27 (6:11PM) - Winds and rain expected from Sunday night-Wednesday. Loss of power information for LIPA (Phone, text, web). Village information provided for outages (email + phone #)
5. Sunday, Oct. 28 (11:51AM) - Voluntary County Executive Evacuation order for areas below 15" above sea level. Estimated 50mph winds, 6'-11' storm surges. Shelter opening information
6. Sunday, Oct. 28 (12:43PM) – PORT NORTH ALERT- Clarification of County and Town mandatory evacuation order (order did not mention Port Washington North) Shore Road, Mill Pond Road, Harbor Road, and Smull Place are being evacuated and is part of the mandatory evacuation. Secure loose items outside and be prepared to be without power for days. Call LIPA at 800-490-0075 to report outages and damage. Then for power outages or downed tree or flooding, email us at [Portnorth@PWMOEM.org](mailto:Portnorth@PWMOEM.org) or call Village Hall at 883-5900. Life threatening emergencies, call 911.



7. Sunday, Oct. 28 (1:40PM) - Reiteration of Mandatory County evacuation for points less than 15' above sea level. Port School closure for Monday. Shelters openings.
8. Sunday, Oct. 28 (8:04PM)- Flooding info for 7am until 11am, 65-75mph winds, Manhasset High School shelter open
9. Monday, Oct.29 (1:30PM) - Car travel suspension, tides peak at 7pm and high tide estimates increase to 9'-14' from 6' to 9') School closure for Tuesday.
10. Monday, Oct. 29 (8:51PM) - 50% of Long Island residents without power. Local villages 90% without power. Restoration by LIPA suspended until 7:00am Tuesday because of danger. Residents cannot reach LIPA.
11. Tuesday, Oct. 30 (3:23PM) - Drinking water concerns dispelled. LIPA update- working on substations and then transmission lines. Estimates of repairs at least 7 days. Schreiber open as shelter. School closure Wed.
12. Wednesday, Oct. 31 (1:24PM) - Estimated 25,000 damage reports, twice Irene. 1 week before Port area substations repaired. No traffic lights. Danger about downed power lines instruction not to touch trees on lines. Schreiber is open, needs volunteers.
13. Wednesday, Oct. 31 (3:23PM) – PORT NORTH ALERT – Verbal message from Mayor. Entire peninsula without power. We lost 30 street trees and numerous private trees. 10 power lines down within Village. LIPA crews from across country coming to assist. Focus is on substation repairs and major power transmission lines, especially those serving hospital and vital services. LIPA warning 7-10 days without power. Thankfully, no injuries and all of our streets are open. Call LIPA at 800-490-0075 to report outages and Village Hall at 883-5900 to report downed trees, poles, lines. We will directly report these to LIPA. Safety concern for traffic lights being out. Exercise extreme caution when going out for Halloween, and don't go out at night. There is debris and lifted sidewalks. Will alert you of Port North issues. Schreiber High School is open as a shelter. Let us know if we can be of assistance.
14. Wednesday, Oct. 31 (5:10PM) - LIPA reports progress on substations. Damage to major transmission line to Port. Fake LIPA employee con artist alert. PW shelter converted to community center. LIRR restored limited service. Halloween celebrated in Schreiber HS.
15. Thursday, Nov. 1 (2:47PM) – 3 damaged substations to be operational by weekend. Power up in portions of Main St. County/Town opening PODS for meals and water. LIRR open from GN to Penn Station.



16. Thursday, Nov. 1 (5:45PM) – POD opening at LIRR station. Reschedule of SAT's. Stop at major intersection without lights alert. Downtown Manhasset has some limited power.
17. Friday, Nov. 2 (12:23PM) – LIPA targeting “next week” for restoration, longer for remote areas. PW trains running hourly. Request to let local villages know of downed power lines/damage. Schools may be opening Monday. Trains running hourly from PW.
18. Friday, Nov. 2 (4:33PM) – LIPA restored PW substation no word on other substation (Bar Beach), now working on key infrastructure and roads. LIPA still estimates end of next week restoration. Recovery center moving from Schreiber to Landmark 8:00am-9:30pm.
19. Saturday, Nov. 3 (1:27PM) – PWMOEM sending out more emails than phone messages due to outages. Sign up request to [NorthShoreAlert.org](http://NorthShoreAlert.org). Many residential neighborhood and commercial districts have power restored. Gas line alert, shortage of gas. All schools expected to open Monday. No update on polling places for Nov. 6 election. Reminder Manhasset High School is a shelter for those needing warmth.
20. Sunday, Nov.4 (12:22PM) – PORT NORTH ALERT – Crews are in our Village. Mill Pond Acres, Shore Road and parts of Soundview have power. The Mayor, Trustee Cohen, and OEM Commissioner Kaplan are in daily touch with LIPA. Downed lines behind homes may take longer to repair. LIPA usually will not repair the connection to your home such as the meter or electric panel. Don't wait for LIPA, call a licensed electrician to have it repaired. Hot showers are at Harbor Links, comfort station at Landmark. Wi-Fi at Stop & Shop. Gas hard to get, don't run out. Stay safe and away from electric wires and lines. Call 911 for life threatening emergencies, and email us at [portnorth@PWMOEM.org](mailto:portnorth@PWMOEM.org) with new or isolated outages. We report outages daily directly to LIPA.
21. Sunday, Nov.4 (10:27PM) – Portions of almost all village and unincorporated areas have power. LIPA restored 600,000 customer, 450,000 remain. 90% of restoration by Wednesday. Daylight Savings clock setback reminder. All elementary schools have power, still waiting for confirm on Monday opening. Recovery center Landmark holding activities. Coat drive info.



22. Sunday, Nov.4 (12:01PM) – Clothing drive at Landmark Recovery Center. LIPA expects progress with Manhasset substation power lines.
23. Sunday, Nov. 4 (5:31PM) – Smaller sections of community coming back. LIPA continues to project 90% restoration by Wed. evening. Warning that LIPA crews do not need to enter homes. Alert that nor'easter may be coming. 20mph winds, gusts of 30mph. Risk of fragile trees falling. Last night open for Manhasset shelter. Confirmation that Port and Manhasset schools will open Monday. Recovery Center at Landmark still open need food.
24. Monday, Nov. 5 (5:13PM) – Voting scheduled to be at normal polling locations. Temperature dropping to 34 degrees in evening. Manhasset shelter closed, closest shelter is Nassau Community College. Reminder to check on elderly or handicapped neighbors who might not be receiving these messages. Winds expected to be 25 to 35mph for nor'easter.
25. Monday, Nov. 5 (6:50PM) – PORT NORTH ALERT – Verbal message from Mayor. Concerned about calls received from Village answering machine about when power is being restored. Assured Village we are doing everything we can to get answers and have LIPA come with crews to return power to Village. Village staff shares frustration of not having power. Hoping 90% restoration projection from LIPA was accurate. Gave out Mayor's email [mayor@portwashingtonnorth.org](mailto:mayor@portwashingtonnorth.org) and Village phone number, 883-5900. Thanks residents who have been sharing their homes and amenities to others in the community.
26. Tuesday, Nov. 6 (10:04AM) – Large portion of Port peninsula still without power. Comment about the Mayors and Town officials not controlling what LIPA works on, their access to resources, and their prioritization. Estimated 150 workers in our area. Mentions that the Mayors, Town have been pressing, hounding, and pushing LIPA in every way they can to accelerate restoration. LIPA still projecting 90% restoration by tomorrow, Wed. Confirmed voting held at regular polling locations. Mentioned that Sandy was not a hurricane when it hit and thus would not reduce insurance claims by the larger "named storm". Wed night estimates 25-35mph winds. NS Hospital blood drive. Another alert about checking on elderly or infirmed neighbors not getting alerts. "they may need your help"
27. Wednesday, Nov. 7 (12:33PM) – LIPA workers locally increased to 226. Smaller sections of communities coming back. LIPA claims nor'easter is setting back goal of "90% restoration by end of day". Skeptical that caused delay. Winds 30mph with gusts of 70mph. POD at train station is closing at 2pm. Landmark RC is closing today. PWMOEM looking for volunteers.



28. Wednesday, Nov. 7 (2:09PM) – PORT NORTH ALERT – Verbal message from Mayor. Reported 38 lineman assigned to our substation called the Bar Beach Substation. Channel Drive poles and transformers being repaired. Asked LIPA to confirm end of day 90% restoration. PWMOEM says it might be moved to Sunday, Nov. 11. 400 homes, mostly Soundview, still without power. Assured residents that all downed lines, poles and outages are being directly reported to LIPA. LIPA also has map with streets and outages we provided. Mentioned likeliness of LIPA using nor'easter as an excuse for further delays for restoration. Village Hall finally fully operational. Again gave Village phone number and mayor email for questions or to report outages. Urged all residents to sign up at northshorealert.org to receive message by text, cell/smart phone, or email. Those not registered will only receive land line messages. Since power is out, many homes may not be receiving any messages. Mentioned updating only if new information becomes available.
29. Wednesday, Nov. 7 (4:00) - New failures being reported by nor'easter along with high wind alert. Closest shelter is New Hyde Park School. Pet shelter at Mitchel Field has capacity. Landmark RC is still open but moving to Port Library.
30. Thursday, Nov. 8 (10:51AM) – Nor'easter called new power outages last night. LIPA pulled crews early because of winds. PWMOEM working with local villages and town to try to access when power will be restored. Cannot predict when power will come back, only that it is happening hour by hour. Please not to be angry with no real information to give at this time. Temps falling to 34 degrees tonight, 41 tomorrow and then warming. Email [alerts@pwmoem.org](mailto:alerts@pwmoem.org) if you need a place to stay. Recovery center is now at PW library
31. Thursday, Nov. 8 (7:50PM) – PORT NORTH ALERT – Verbal message from Mayor. Crews are in Port North. Power restored to parts of Driftwood and Fishermans. More repairs tomorrow. Still pressing LIPA for information on when line and crews will be in area. Estimates for restoration are from this Sunday to next Friday. Nor'easter felled another 8 trees, all roads clear and open. Gave out Mayor email address.
32. Friday, Nov. 9 (10:16AM) – Reducing frequency of calls given slow information flow. Now estimates are for 90% for middle of next week. Warning on proper use of generators. Certain types require adding oil after a few days running. Asking for volunteers at pwmoem.org



33. Friday, Nov. 9 (4:55PM) – Crews arrived in our Village this morning with 15 trucks. Village is grateful they have come from far away to restore our power. Asked for patience regarding who will get power and when as there are many factors to consider with the repairs to restore power to us. Reminded neighbors to email us at [PortNorth@ PWMOEM.org](mailto:PortNorth@PWMOEM.org) to report if their power not on while neighboring houses have power.
34. Saturday, Nov 10 (10:49AM) – LIPA putting substantially more crews into area. Should see crews around your area today. PW Soccer Club holding indoor soccer at Sousa. Landmark showing football game on big screen. Reminder to sign up at [www.NorthShoreAlert.org](http://www.NorthShoreAlert.org) to get emails and texts.
35. Saturday, Nov 10 (7:46PM) – PORT NORTH ALERT - Verbal message from Mayor. Hopefully last announcement. Power restored to most of Port North. Remaining pockets to be repaired tomorrow. Crew from British Columbia, Ariel Contractors, restored most of the remaining home with power in one day. Stated that much has happened and much was to be learned from this storm and that we would reach out to the community for input and review what we can do to protect ourselves and inform ourselves better in the future.
36. Sunday, Nov 11 (12:03PM) – Many more LIPA crews in area. Estimated 70% of community restored by end Tuesday, leaving 30% without power. Projection for full restoration is Tuesday evening.
37. Sunday, Nov 11 (5:41PM) - PORT NORTH ALERT – All power restored to Port Washington North. Asked to report any isolated outages at [portnorth@pwmoem.org](mailto:portnorth@pwmoem.org) or call 883-5000.
38. Tuesday, Nov. 13- Final voice message for PWMOEM. Power restored to 97% of peninsula. Sign up reminder for [NorthShoreAlert.org](http://NorthShoreAlert.org) to receive updates. Non urgent messages are sent by text and email. Let elderly and infirmed neighbors know about updates if they are not on email. Visit [pwmoem.org](http://pwmoem.org) website for more information on PWMOEM.
39. Wednesday, Nov 14 (8:19PM) – PORT NORTH ALERT – Announced Village will pick up all debris left on curb Thursday and Friday. A full leaf pickup will commence on Saturday and Sunday to prepare for the Thanksgiving holiday. Second leaf pickup is as scheduled on our website for Dec. 4-7. Annual Turkey Trot will close roads around our Village from 8:00AM-10:30AM.





# DISCUSSION POINTS

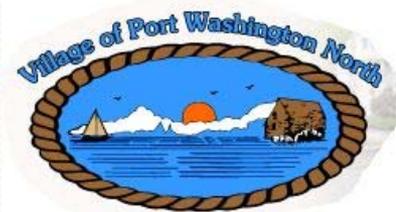
- Post storm procedures
- How to prepare for a storm
- How to communicate in the event of severe and sustained power outages.
- How to initiate signup to [www.northshorealert.org](http://www.northshorealert.org)
- Resident Reach-out.
- Getting LIPA to move on providing us with grid information, repairing their power lines and maintaining trees along the power lines.
- Self-reliance during sustained power outages?
- Village Code and Building Dept. initiatives
- Maintenance-the Grid, power lines, poles, and trees



# DISCUSSION POINTS-

## Post Storm Procedures

- Emergency Tree Crews were notified to be ready for cleanup prior to storm.
- Trees and debris were removed from road within 36 hours
- Most all debris was removed by Wed. Nov. 21<sup>st</sup> prior to Thanksgiving.
- Emergency Inter-municipal Agreement was put into place with Town of North Hempstead to have debris sent to SWMA, saving time for contractor.
- Sidewalks will be replaced this year, weather permitting.
- Trees will be replanted in 2013-2014.
- All tree, sidewalk, and light pole damage was documented for FEMA reimbursement.
- Clerk Palma Torrisi attended FEMA reimbursement forum to better understand how to process claims.
- Post Storm Community meeting was scheduled to address procedures and concerns/comments from residents.



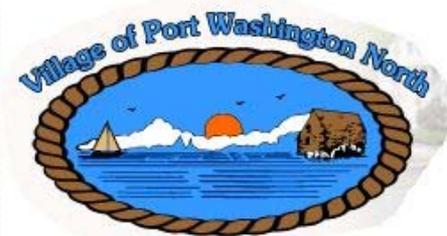
# DISCUSSION POINTS- Preparation

- How to prepare for a storm
  - Emergency number and contact information list
    - How to distribute.
    - Cards sponsored by businesses?
  - Preparedness document
  - Evacuation procedures- Know your elevations
  - Making Village Hall viable in the event of a power loss.
  - Alternative Village Hall location. Means to conduct business, communicate



# DISCUSSION POINTS- Communications

- How do we get all residents to register on [NorthShoreAlert.org](http://NorthShoreAlert.org)?
- How to communicate in the event of severe and sustained power outages.
  - How are residents to receive notifications? Reverse 311 from PWMOEM, PWNOEM, and Town of North Hempstead. (Too many messages; not enough; not Village centric?)
  - Website/Newsletters
  - Offsite availability to deliver messages
  - Social Media- Twitter/Facebook
  - Community Grassroots Outreach (Captains)



# DISCUSSION POINTS-

## Community Reach-out

- Resident reach-out. Assigning community captains to deliver important information to our residents, especially the elderly and infirmed and those without electronic communication capability.
  - Need volunteers
  - Divided by street, house number etc.?
  - How do we keep captains in the loop?
  - How do we determine who needs help (infirmed, handicapped, elderly, etc.)?
  - How to get those on medical assistance apparatus signed up with Fire Dept.



# DISCUSSION POINTS-

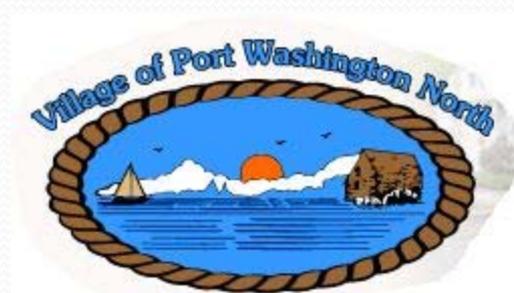
## Getting LIPA to Commit

- LIPA needs to provide the following:
  - How they will improve the communication at the Village and homeowner level to tell us when crews will be in areas and when power will be restored.
  - Details of our grids by home or street
  - How and when they will improve the quality of the transmission lines. Currently lines are still fixed with band aids.
  - How and when will they come to our Village and prune and/or remove trees that disturb the transmission lines.
    - Who pays for that work?
    - What notification and permission is needed to perform the work



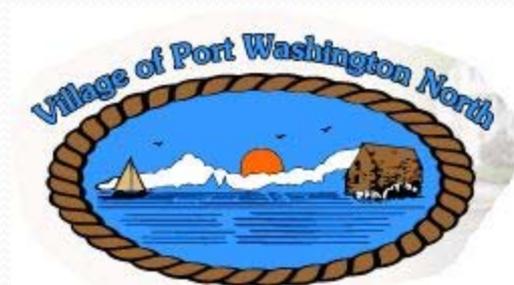
## LIPA Grid during outages

- Self-reliance (WOOO)- How can we as a Village remove ourselves from the LIPA grid during sustained power outages? Energy resources, generators.
- Generators- Factors:
  - Size
  - Cost
  - Manufacturer
  - Fuel
  - Permanent or Portable
  - Placement
  - Noise
  - Quality of Life Issues
  - Safety Issues
- Ability to purchase and install using Village's leverage of bulk rate purchases.
- Gas Stations- Require our two stations to have backup capability in order to pump gas.



# DISCUSSION POINTS-Village Code

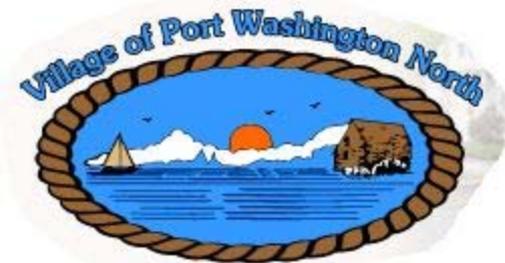
- Building Dept. – Permits for generators and removing dangerous trees.
  - Current code and process for applying for generator permits
  - Current code for removal of trees in backyards/side yards of property.
- Proposed changes to better adhere to future concerns and solutions.



# DISCUSSION POINTS-

## Tree and Line Maintenance

- Maintenance of trees/limbs that can take down power lines and poles.
  - Only LIPA authorized tree crews can cut/remove trees or limbs off of power lines. Lines must be de-energized.
- What can LIPA do to minimize the damage caused by trees during storms?
- What is the responsibility of the homeowner?
- How can homeowners contract out sensible tree maintenance to minimize future damage to homes and/or utility lines?



# Openings & Forming Committees

- Open positions:
  - Commissioner of Environmental Affairs
  - Commissioner of Parks, Trees, Beautification
- Committee formation:
  - Emergency Preparedness
    - How to prepare for a storm
    - How and what to communicate to our residents
  - LIPA Maintenance initiatives
    - Trees and line maintenance
  - Communications
    - Newsletter/Website
    - Social Media- Facebook/Twitter
    - Village wide Registration- [Northshorealert.org](http://Northshorealert.org)
    - Captain Outreach Program- Grassroots contact with neighbors



# RESIDENT'S Q & A

