North Shore Alert (PWMOEM) and
Port Washington North Alert (PWNOEM)
Communication Chronology for Superstorm Sandy
Dated: October 25, 2012 - November 14, 2012

(10 Port North Alert messages underlined)

1. Thursday, Oct. 25, (4:32PM) - Forecasts of when storm will arrive in our area and strength. Cat 2, 20 MPH, 200 mile diameter, winds up to 70-75. Rain 5”-9”.

2. Friday, Oct. 26, (2:57PM) - Request to register at NorthShoreAlert.org to receive information other than phone lines (email, text, cell alerts).


4. Saturday, Oct. 27 (6:11PM) - Winds and rain expected from Sunday night-Wednesday. Loss of power information for LIPA (Phone, text, web). Village information provided for outages (email + phone #)

5. Sunday, Oct. 28 (11:51AM) - Voluntary County Executive Evacuation order for areas below 15” above sea level. Estimated 50mph winds, 6’-11’ storm surges. Shelter opening information

6. Sunday, Oct. 28 (12:43PM) – PORT NORTH ALERT - Clarification of County and Town mandatory evacuation order (order did not mention Port Washington North) Shore Road, Mill Pond Road, Harbor Road, and Smull Place are being evacuated and is part of the mandatory evacuation. Secure loose items outside and be prepared to be without power for days. Call LIPA at 800-490-0075 to report outages and damage. Then for power outages or downed tree or flooding, email us at Portnorth@PWMOEM.org or call Village Hall at 883-5900. Life threatening emergencies, call 911.

7. Sunday, Oct. 28 (1:40PM) - Reiteration of Mandatory County evacuation for points less than 15’ above sea level. Port School closure for Monday. Shelters openings.

8. Sunday, Oct. 28 (8:04PM) - Flooding info for 7am until 11am, 65-75mph winds, Manhasset High School shelter open

9. Monday, Oct.29 (1:30PM) - Car travel suspension, tides peak at 7pm and high tide estimates increase to 9’-14’ from 6’ to 9’) School closure for Tuesday.

10. Monday, Oct. 29 (8:51PM) - 50% of Long Island residents without power. Local villages 90% without power. Restoration by LIPA suspended until 7:00am Tuesday because of danger. Residents cannot reach LIPA.

11. Tuesday, Oct. 30 (3:23PM) - Drinking water concerns dispelled. LIPA update- working on substations and then transmission lines. Estimates of repairs at least 7 days. Schreiber open as shelter. School closure Wed.

12. Wednesday, Oct. 31 (1:24PM) - Estimated 25,000 damage reports, twice Irene. I week before Port area substations repaired. No traffic lights. Danger about downed power lines instruction not to touch trees on lines. Schreiber is open, needs volunteers.

13. Wednesday, Oct. 31 (3:23PM) – PORT NORTH ALERT – Verbal message from Mayor. Entire peninsula without power. We lost 30 street trees and numerous private trees. 10 power lines down within Village. LIPA crews from across country coming to assist. Focus is on substation repairs and major power transmission lines, especially those serving hospital and vital services. LIPA warning 7-10 days without power. Thankfully, no injuries and all of our streets are open. Call LIPA at 800-490-0075 to
report outages and Village Hall at 883-5900 to report downed trees, poles, lines. We will directly report these to LIPA. Safety concern for traffic lights being out. Exercise extreme caution when going out for Halloween, and don’t go out at night. There is debris and lifted sidewalks. Will alert you of Port North issues. Schreiber High School is open as a shelter. Let us know if we can be of assistance.

14. Wednesday, Oct. 31 (5:10PM) - LIPA reports progress on substations. Damage to major transmission line to Port. Fake LIPA employee con artist alert. PW shelter converted to community center. LIRR restored limited service. Halloween celebrated in Schreiber HS.

15. Thursday, Nov. 1 (2:47PM) – 3 damaged substations to be operational by weekend. Power up in portions of Main St. County/Town opening PODS for meals and water. LIRR open from GN to Penn Station.

16. Thursday, Nov. 1 (5:45PM) – POD opening at LIRR station. Reschedule of SAT’s. Stop at major intersection without lights alert. Downtown Manhasset has some limited power.

17. Friday, Nov. 2 (12:23PM) – LIPA targeting “next week” for restoration, longer for remote areas. PW trains running hourly. Request to let local villages know of downed power lines/damage. Schools may be opening Monday. Trains running hourly from PW.

18. Friday, Nov. 2 (4:33PM) – LIPA restored PW substation no word on other substation (Bar Beach), now working on key infrastructure and roads. LIPA still estimates end of next week restoration. Recovery center moving from Schreiber to Landmark 8:00am-9:30pm.

19. Saturday, Nov. 3 (1:27PM) – PWMOEM sending out more emails than phone messages due to outages. Sign up request to NorthShoreAlert.org. Many residential neighborhood and commercial districts have power restored. Gas line alert, shortage of gas. All schools expected to open Monday. No update on polling places for Nov. 6 election. Reminder Manhasset High School is a shelter for those needing warmth.

20. Sunday, Nov.4 (12:22PM) – PORT NORTH ALERT – Crews are in our Village. Mill Pond Acres, Shore Road and parts of Soundview have power. The Mayor, Trustee Cohen, and OEM Commissioner Kaplan are in daily touch with LIPA. Downed lines behind homes may take longer to repair. LIPA usually will not repair the connection to your home such as the meter or electric panel. Don’t wait for LIPA, call a licensed electrician to have it repaired. Hot showers are at Harbor Links, comfort station at Landmark. Wi-Fi at Stop & Shop. Gas hard to get, don’t run out. Stay safe and away from electric wires and lines. Call 911 for life threatening emergencies, and email us at portnorth@PWMOEM.org with new or isolated outages. We report outages daily directly to LIPA.

21. Sunday, Nov.4 (10:27PM) – Portions of almost all village and unincorporated areas have power. LIPA restored 600,000 customer, 450,000 remain. 90% of restoration by Wednesday. Daylight Savings clock setback reminder. All elementary schools have power, still waiting for confirm on Monday opening. Recovery center Landmark holding activities. Coat drive info.

22. Sunday, Nov.4 (12:01PM) – Clothing drive at Landmark Recovery Center. LIPA expects progress with Manhasset substation power lines.

23. Sunday, Nov. 4 (5:31PM) – Smaller sections of community coming back. LIPA continues to project 90% restoration by Wed. evening. Warning that LIPA crews do not need to enter homes. Alert that nor’easter may be coming. 20mph winds, gusts of 30mph. Risk of fragile trees falling. Last night open for Manhasset shelter. Confirmation that Port and Manhasset schools will open Monday. Recovery Center at Landmark still open need food.
24. Monday, Nov. 5 (5:13PM) – Voting scheduled to be at normal polling locations. Temperature dropping to 34 degrees in evening. Manhasset shelter closed, closest shelter is Nassau Community College. Reminder to check on elderly or handicapped neighbors who might not be receiving these messages. Winds expected to be 25 to 35mph for nor’easter.

25. Monday, Nov. 5 (6:50PM) – PORT NORTH ALERT – Verbal message from Mayor. Concerned about calls received from Village answering machine about when power is being restored. Assured Village we are doing everything we can to get answers and have LIPA come with crews to return power to Village. Village staff shares frustration of not having power. Hoping 90% restoration projection from LIPA was accurate. Gave out Mayor’s email mayor@portwashingtonnorth.org and Village phone number, 883-5900. Thanks residents who have been sharing their homes and amenities to others in the community.

26. Tuesday, Nov. 6 (10:04AM) – Large portion of Port peninsula still without power. Comment about the Mayors and Town officials not controlling what LIPA works on, their access to resources, and their prioritization. Estimated 150 workers in our area. Mentions that the Mayors, Town have been pressing, hounding, and pushing LIPA in every way they can to accelerate restoration. LIPA still projecting 90% restoration by tomorrow, Wed. Confirmed voting held at regular polling locations. Mentioned that Sandy was not a hurricane when it hit and thus would not reduce insurance claims by the larger “named storm”. Wed night estimates 25-35mph winds. NS Hospital blood drive. Another alert about checking on elderly or infirmed neighbors not getting alerts. “they may need your help”

27. Wednesday, Nov. 7 (12:33PM) – LIPA workers locally increased to 226. Smaller sections of communities coming back. LIPA claims nor’easter is setting back goal of “90% restoration by end of day”. Skeptical that caused delay. Winds 30mph with gusts of 70mph. POD at train station is closing at 2pm. Landmark RC is closing today. PWMOEM looking for volunteers.

28. Wednesday, Nov. 7 (2:09PM) – PORT NORTH ALERT – Verbal message from Mayor. Reported 38 lineman assigned to our substation called the Bar Beach Substation. Channel Drive poles and transformers being repaired. Asked LIPA to confirm end of day 90% restoration. PWMOEM says it might be moved to Sunday, Nov. 11. 400 homes, mostly Soundview, still without power. Assured residents that all downed lines, poles and outages are being directly reported to LIPA. LIPA also has map with streets and outages we provided. Mentioned likeliness of LIPA using nor’easter as an excuse for further delays for restoration. Village Hall finally fully operational. Again gave Village phone number and mayor email for questions or to report outages. Urged all residents to sign up at northshorealert.org to receive message by text, cell/smart phone, or email. Those not registered will only receive land line messages. Since power is out, many homes may not be receiving any messages. Mentioned updating only if new information becomes available.

29. Wednesday, Nov. 7 (4:00) - New failures being reported by nor’easter along with high wind alert. Closest shelter is New Hyde Park School. Pet shelter at Mitchel Field has capacity. Landmark RC is still open but moving to Port Library.

30. Thursday, Nov. 8 (10:51AM) – Nor’easter called new power outages last night. LIPA pulled crews early because of winds. PWMOEM working with local villages aned town to try to access when power will be restored. Cannot predict when power will come back, only that it is happening hour by hour. Pleas not to be angry with no real information to give at this time. Temps falling to 34 degrees tonight, 41 tomorrow and then warming. Email alerts@pwmoem.org if you need a place to stay. Recovery center is now at PW library.
31. Thursday, Nov. 8 (7:50PM) – PORT NORTH ALERT – Verbal message from Mayor. Crews are in Port North. Power restored to parts of Driftwood and Fishermans. More repairs tomorrow. Still pressing LIPA for information on when line and crews will be in area. Estimates for restoration are from this Sunday to next Friday. Nor’easter felled another 8 trees, all roads clear and open. Gave out Mayor email address.

32. Friday, Nov. 9 (10.16AM) – Reducing frequency of calls given slow information flow. Now estimates are for 90% for middle of next week. Warning on proper use of generators. Certain types require adding oil after a few days running. Asking for volunteers at pwmoem.org

33. Friday, Nov. 9 (4:55PM) – Crews arrived in our Village this morning with 15 trucks. Village is grateful they have come from far away to restore our power. Asked for patience regarding who will get power and when as there are many factors to consider with the repairs to restore power to us. Reminded neighbors to email us at PortNorth@ PWMOEM.org to report if their power not on while neighboring houses have power.

34. Saturday, Nov 10 (10:49AM) – LIPA putting substantially more crews into area. Should see crews around your area today. PW Soccer Club holding indoor soccer at Sousa. Landmark showing football game on big screen. Reminder to sign up at www.NorthShoreAlert.org to get emails and texts.

35. Saturday, Nov 10 (7:46PM) – PORT NORTH ALERT – Verbal message from Mayor. Hopefully last announcement. Power restored to most of Port North. Remaining pockets to be repaired tomorrow. Crew from British Columbia, Ariel Contractors, restored most of the remaining home with power in one day. Stated that much has happened and much was to be learned from this storm and that we would reach out to the community for input and review what we can do to protect ourselves and inform ourselves better in the future.

36. Sunday, Nov 11 (12:03PM) – Many more LIPA crews in area. Estimated 70% of community restored by end Tuesday, leaving 30% without power. Projection for full restoration is Tuesday evening.

37. Sunday, Nov 11 (5:41PM) - PORT NORTH ALERT – All power restored to Port Washington North. Asked to report any isolated outages at portnorth@pwmoem.org or call 883-5000.

38. Tuesday, Nov. 13- Final voice message for PWMOEM. Power restored to 97% of peninsula. Sign up reminder for NorthShoreAlert.org to receive updates. Non urgent messages are sent by text and email. Let elderly and infirmed neighbors know about updates if they are not on email. Visit pwmoem.org website for more information on PWMOEM.

39. Wednesday, Nov 14 (8:19PM) – PORT NORTH ALERT – Announced Village will pick up all debris left on curb Thursday and Friday. A full leaf pickup will commence on Saturday and Sunday to prepare for the Thanksgiving holiday. Second leaf pickup is as scheduled on our website for Dec. 4-7. Annual Turkey Trot will close roads around our Village from 8:00AM-10:30AM.